

GAZETTE NOTICE NO.
12823

THE WATER
ACT (No. 43 of
2016)
RUIRU-JUJA WATER AND SEWERAGE
COMPANY APPROVED TARIFF STRUCTURE FOR
THE PERIOD 2024/2025 TO 2027/2028

Ruiru-Juja Water and Sewerage Company (RUJWASCO) applied to the Water Services Regulatory Board (WASREB) for review of water services tariffs, for the period 2024/2025 to 2027/2028 as per section 72 (1) (b) of the Water Act, 2016.

Public consultation on the RUJWASCO application was carried out in accordance with the requirements of section 139 of the Water Act, 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on the latest available data, WASREB has determined an upward tariff review for RUJWASCO is justified to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB gives a one (1) months' notice to all existing and potential customers of RUJWASCO that the approved tariffs for the four financial years 2024/2025, 2025/2026, and 2026/2027 and 2027/2028 shall be as follows:

Approved Tariff Structure for the period 2024/2025 to 2027/2028

1.1 Water Tariff

<i>Consumer Categories</i>	<i>Consumption Block</i>	<i>Approved Tariff</i>
	(M ³)	(Ksh/M ³)
Domestic/Residential	1-6	104
	7-20.	110
	21-50	130
	51-100	150
	101-300	155
	>300	170
Multi-Dwelling Units	Per M3	135

Commercial/Industrial/Government/Institutions	1-50	130
	51-100	150
	101-300	155
	>300	170
Public Schools, Colleges and Universities	1-600	110
	601-1200	125
	>1200m3	140
Bulk Water Sales	Per M ³	91
Water Kiosks	Per M ³	110

1.1.1 Customer with no water connection

Sewerage consumers without a water connection shall be charged as follows:

- Domestic customers without a metered source of water (Per Single dwelling unit): KSh. 300 Per Month
- All other categories: 75% of the volume of water consumed as per the metered source of water including boreholes, at the rates specified in (1.1) above

1.2 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect every July of the tariff period commencing July 2025.

1.3 Miscellaneous Charges

Item/ Service	Charge (KSh.)
Water Deposit	
Category of consumer	
Domestic	2,500
Retail shops less than 10m ³	3,000
Retail shops more than 10m ³	3,500
Bar and restaurants less than 15 m ³	4,000
Bar and restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15,000
Hotel class "C" and 'D' less than 150 m ³	18,000
Hotel class "C" and 'D' more than 150 m ³	20,000
Hospitals and Health centers more than 150 m ³	20,000
Hospitals and Health centers less than 150 m ³	12,000
Schools and other institutions more than 200 m ³	20,000
Schools and other institutions less than 200 m ³	10,000
Minor construction sites of more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000
Medium industries between 200 m ³ and 300 m ³	50,000
Heavy industries of more than 300 m ³	100,000
Multi-Dwelling Units (MDUs)	10,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000 and 16,000 litres	2,500 and 5,000 respectively per tanker within the WSP's Service area for all consumers
Sale of water Per M ³ at bowsing point (own tanker)	KSh. 110
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities and Colleges	7,500

Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, – Domestic (Fraud)	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000